

**Hotline support for
automotive experts**

Technical assistance covering every subject
around automotive engineering

AuDaCon**EXPERT**

Professional hotline service for your customers

Facts...

A considerably factor to assure a sustainable customer royalty is a comprehensive and professional organised range of services. However it is not always feasible to build up a team of specialists for each segment like technical hotline support.

Solution...

With its team of experienced specialists for each automotive subject AuDaCon offers a target audience oriented and professional support. Requirements of the ordering customer are considered with monthly reports. Questions rising from fault diagnosis and technical problems are solved in cooperation with the **AuDaConEXPERT** team.



Professional hotline service

AuDaConEXPERT Premium-Line

Premium-Line is an open hotline for all repair shop related questions. The mechanic is able to directly contact the **AuDaConEXPERT** team. Automotive specialists give answer to all technical subjects regarding passenger cars, transporter and heavy commercial vehicles.

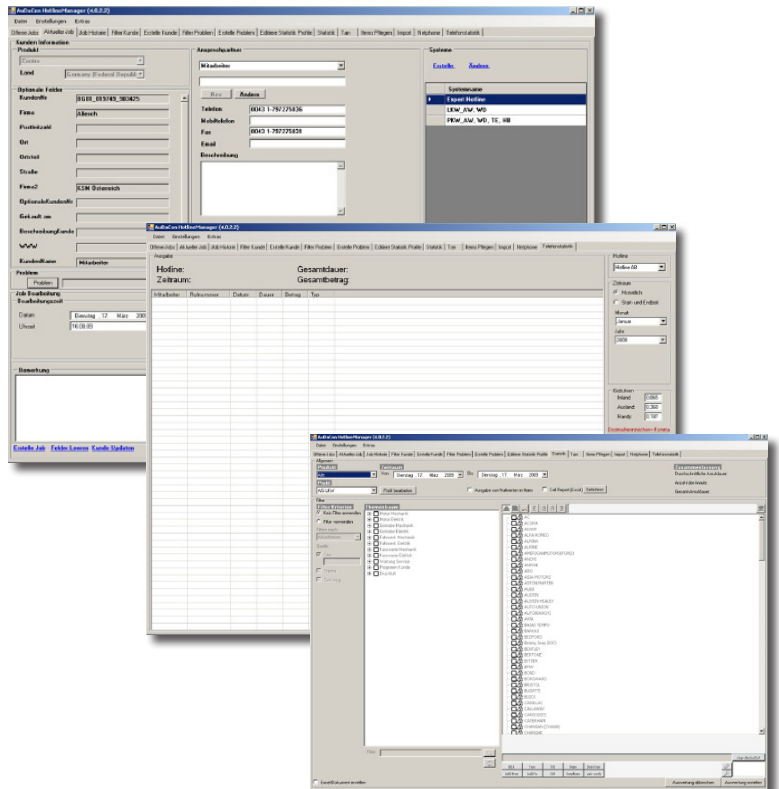
AuDaConEXPERT Product-Line

Product-Line includes products of the ordering customer. The spectrum reaches from pure technical hotline all the way to sales support activities.

AuDaConEXPERT Customer-Line

Customer-Line is directly tailored to serve an exclusive user group of an ordering customer and its demands.

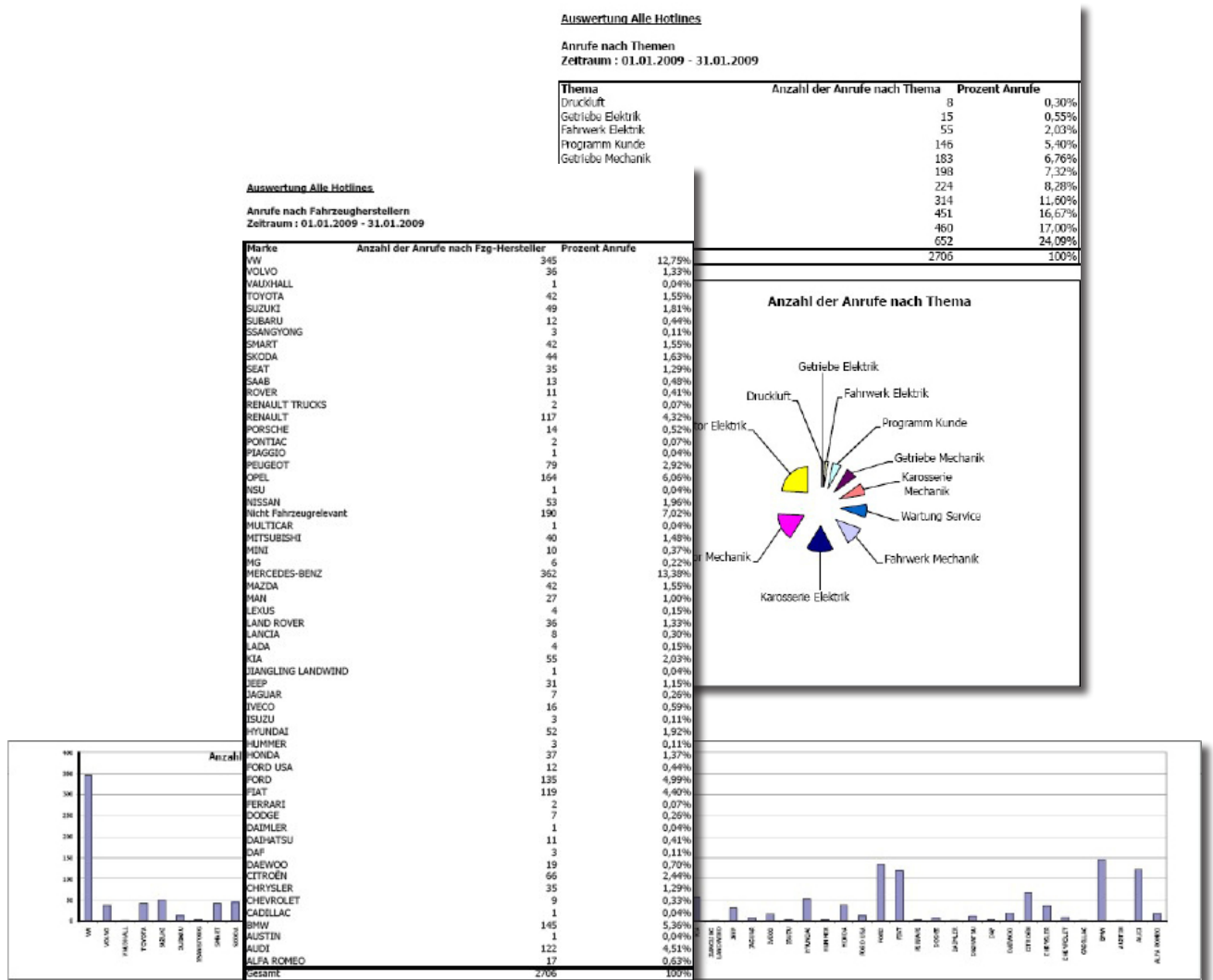
Product and service related questions are answered.



Access to the knowledge data base of the entire European **AuDaConEXPERT** team

AuDaCon**EXPERT** offers many advantages

- Access to the collective knowledge and experience of the European AuDaCon**EXPERT** team
- Experienced and qualified automotive specialists provide advice to service and repair problems
- Support covering automotive problems around passenger cars, transporters and heavy goods vehicles
- Efficient fault diagnosis, avoiding repair errors
- Manufacturer compliant instructions via telephone, fax and email
- Services available under ordering customer's name



Continuous hotline reports for quality assurance

Availabilities

AuDaConEXPERT**** open Monday through Friday from 08h00 to 17h00.

AuDaConEXPERT**** offers mailing service as an option

AuDaConEXPERT**** available in several European countries

AuDaConEXPERT**** including monthly reports.

AuDaCon**EXPERT** at a glance

Your Advantages

- Tailored service offers for your customers
- Perfect tool to assure quality
- Provision of monthly reports
- Access to qualified automotive experts
- Individual user-specific setup
- Available in several European countries

The specialists from AuDaCon's expert team look down on many years of experience in automotive technologies. To find the best possible solution each inquiry is discussed individually with the customer.

 **AuDaCon.com**

 **AuDaCon**
THE FIRST CHOICE FOR AUTOMOTIVE SOLUTIONS

AuDaCon AG

Gewerbegebiet Tauberhöhe
Kreuzstraße 10
97990 Weikersheim

Fon +49 7934 99299 0
Fax +49 7934 99299 29
Mail info@audacon.com
Net www.audacon.com

 **IT-ZERT**
ISO 9001:2008